



AC Security Solutions (ACSS)

A leading provider of Vehicle CCTV, Safety Solutions and Fleet Management Telematics, joined HiHi in October 2017

The company, based in Chessington, were looking for a phone system that would enable them to reach a higher level of performance whilst also allowing them to collaborate more effectively as a team.

"We felt the need to have a system which was more performant and could help us work seamlessly as a team."

During the pandemic the company were working from home, so it was important that they had a way of being able to communicate effectively whilst working remotely. Maintaining that face-to-face communication was key not only for their internal employees but also to external customers and clients.

To improve communication and performance, ACSS had their HiHi deskphones upgraded, allowing their team to work from home seamlessly. As a 'plug and play' device, HiHi has the capability to easily be taken home as a full unit, with just a WiFi connection needing to be setup. Alternatively, HiHi Connect can be used, the business communication app which mirrors HiHi onto your mobile phone.



Managing Director of ACSS, Eric Leon, reiterates his employees praise of HiHi:

"I would certainly recommend [HiHi], it is not very often that you feel that you've made the right decision and it's borne by the facts".

ACSS were delighted with their HiHi devices which allowed collaborative working and a smooth running of their business, especially during the pandemic. Employees at ACSS commended the usability and functionality of the device with its unified comms solution and highlighted the importance of the HiHi Connect app:

"It's great being able to use the app, especially as I am out on the road quite a lot so I need to be able to pull over and phone customers, clients, and take phone calls when I can. It's made it much, much, easier to survive the pandemic being able to use your phone like you would if you were at your desk".

Let us help future-proof your business
Give us a call or visit our website today!



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